



Cyber Liability Insurance

Cover your cyber risk.

One of the biggest threats facing businesses today is the dramatic rise of cyber extortion and ransomware worldwide and the Asian market has had its fair share of cyber attacks recently. The immediate impact of a cyber attack and its flow on effects can seriously hinder a company's ability to operate. Our cyber policy provides you with wraparound crisis management services that give you peace of mind in the the event of a cyber attack and the help you need to minimise the likelihood of an attack in the first place.

BENEFITS



24/7 rapid response from the top IT security experts locally and internationally

Immediately contain a cyberattack, restrict third party access & secure the perimeter of your IT infrastructure.



Cyber risk management specialists

We research and publish a white paper on the specific cyber risks and exposures in Singapore and highlight risk management practices that minimise the risk of a cyber attack.



Tailored Claims Response



Value-add risk management product suite

POLICY COVER

Business Interruption

Covers your loss of profits if your IT systems are attacked, the resulting in staff unable to work or customers unable to transact.

Third Party Liability

Hacked personal information to accidentally emailing confidential information, the policy covers any resulting claims

Hacker Theft Cover

This provides cover where funds are stolen as a result of your network being hacked.

Costs to Restore

Research, replace, restore or recollect software and any electronic data due to a network attack.

Data Forensic Services

Analysis of 'root-cause' using forensic techniques.

Network Extortion, Triage & Breach Consultation

When you notify a claim, we appoint an IT specialist or a law firm, depending on the nature of the breach. Our IT specialists prevent further attack, restore systems and deal with demands.

Notification Services and Credit Monitoring

Your customers can be notified if required and their credit history monitored to prevent damage from identity theft.

Mandatory breach reporting

Covers any government or privacy reporting required & media statement preparation where relevant.

Public Relations Expenses

Cyber breaches hit the press every day. Urgent action may be needed to manage your reputation should this happen to you.

TERRITORY



> Worldwide

CAPACITY

\$25M

COVERHOLDER

Coverholder at

LLOYD'S

STATISTICS

Ransomware remains the most prominent malware threat for business



Datto, 2020

The average ransom fee has increased from **\$5k to \$200k**

Due to COVID-19, malicious emails are up

600%

ABC News, 2021



Experts estimate that a ransomware attack occurs

Cybercrime Magazine, 2019

every 11 secs



Average downtime for a company after a ransomware attack is **21 days**

*Source: Coveware, 2021

60% of hacked companies had a loss of revenue after an attack

Cybereason, 2021, 2020



CYBER RISK MANAGEMENT

CLAIMS HANDLING

	Triage and forensic investigation	Data and system restoration	Public relations and notification services	Legal support	Loss assessment
Crisis Containment	 Triage – identify problem and commission resources	 Prevent any attack or infection from spreading	 Initial PR response	 Appoint lawyers to ensure confidentiality & privilege	 Assess potential for cyber loss
Crisis Management	 Forensic investigation to establish extent of breach or loss	 Restore system and lost data	 Ongoing PR, notification to third parties, set up credit monitoring	 Communicate with affected third parties	 Investigate business interruption losses
Crisis Resolution		 Review security & identify steps to reduce future incidents	 Ongoing credit monitoring	 Resolve third party claims	 Quantify and settle business interruption losses

POST-LOSS SERVICES

A cyber incident may have exposed weaknesses in your cyber security or incident response plan. You might also be vulnerable to further attacks by the same cyber criminals. In the right circumstances, part of our claims response may assist to link you up with our partners to help strengthen your cyber security baseline.